BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of September 2018

C.G.No:82/2018-19/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao Sri. A. Sreenivasulu Reddy Sri. D. Subba Rao Sri. Dr. R. Surendra Kumar Chairperson Member (Finance) Member (Technical) Independent Member

Between

G.Ganesh & Others, C/o G.Siva Lakshmi, D.No:2-149, Rajupalem, Anchulavaripalem, Guntur -Dist Complainant

AND

1.AE/Rajupalem 2.ADE/Piduguralla 3.DE/Macherla Respondents

ORDER

- 1. Complainant filed a petition before the Forum regarding Delay in releasing of AGL Services.
- Respondent No. 1 and 2 in their joint written submission to the Forum submitted that the work
 of releasing of services to the complainant was completed by the Respondents on 20.08.2018
 in all aspects.
- 3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 11.09.2018 at 04.10 PM.
- 4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATCHED

SATE 27/9

C.G.No:82/2018-19/Guntur Circle

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 25th day of September 2018.

Sd/-

Sd/-

Sd/-

Sd/-

Member(Finance)

Member(Technical)

Independent Member

Chairperson

Forwarded By Orders

Mome

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT. Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063. Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills,

Lakdikapool, Hyderabad- 500 004.